

To: All FedCenter Account Holders

Subject: Notice to All FedCenter Account Holders

Title: Important Changes Coming to the FedCenter.gov Login Process

From: FedCenter Management Staff

Date: April 10, 2023

In the coming weeks, the FedCenter login process will be changing to a more secure method of logging into your FedCenter account. Our service will soon incorporate the secure login processes provided by GSA's Login.gov. These changes are the result of recent federally-mandated requirements outlined in Executive Order 14028 "*Improving the Nation's Cybersecurity*", as it applies to logging into federal electronic systems.

Specifically, the user login process for FedCenter.gov will be transferred to Login.gov for the main purpose of supporting two-factor authentication (2FA.) This means that when implemented, you will first be asked to enter your username at FedCenter as you always have, but then you will be automatically sent to Login.gov to complete the log in process there, and once successfully logged in at Login.gov, you will automatically be sent back to FedCenter as having successfully logged in.

This also means that once implemented, if you don't already have a Login.gov account, you will need to obtain one before you will be able to log into FedCenter again. Note that many federal agencies have already successfully implemented this solution to comply with the E.O. requirements – as the U.S. EPA is now doing for all its federal systems, including FedCenter.

There will be benefits to these upcoming changes. While applying for your Login.gov account, you will be able to 1) register multiple email addresses under a single account (one of them must match the email address you have on record at FedCenter), 2) elect to use multiple forms of secondary authentication (such as having a 6-digit code sent to one of many devices that you have, or use of your personal identity verification (PIV or DOD CAC) card, and others), and 3) specify a single password that can be used across any partnering website, thus reducing the burden of having to remember more passwords.

#### What you need to do now

Our current timeline for implementing **this change is on/around May 15, 2023.** So, we're notifying you today that within the next few weeks, please either:

- a) If you already have a Login.gov account, please check to be sure that the email address that you currently log into there with, matches the email address you have in your FedCenter account profile. If not, please add your Login.gov account email address to your FedCenter profile at <https://www.fedcenter.gov/My/index.cfm?tab=Profile>. You can have multiple emails registered with FedCenter if you separate them with a comma.
- b) If you don't already have a Login.gov account, please go to Login.gov to learn about all of its benefits and instructions for obtaining a (free) account, or, apply for a Login.gov account today at <https://login.gov/create-an-account>.
- c) If you don't have a FedCenter account, and are in need of one, please first make sure that you have a Login.gov account set up before you apply for a FedCenter account (<https://www.fedcenter.gov/members/join>) and use the same email address for both when applying. Non-federal applications will still need to be approved by a federal sponsor.

Once this action is in place, the majority of your account management support (i.e. forgotten passwords) will be provided by Login.gov instead of FedCenter (FedCenter will no longer have your password.) Since you will still need to retain your FedCenter account username for FedCenter page

authorization, we will still assist you with that aspect of your account. However, it will be business as usual for logging into FedCenter up until that time.

As always, if you have questions, can't remember your current FedCenter account credentials, or find that your account is currently disabled when trying to log in, please contact us at [fedcentermgr2@fedcenter.gov](mailto:fedcentermgr2@fedcenter.gov) or via feedback at <https://www.fedcenter.gov/feedback>.

We realize this action reflects a fundamental change in how you access FedCenter in the future, and we will try to be as helpful as we can to make it as smooth a transition as possible for you.